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LEADER IN THE AUTOMOTIVE WORLD

# CODE OF ETHICS AND CONDUCT

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# MESSAGE FROM THE CEO

Rassini is committed to implementing and promoting the best worldwide practices in matters of integrity and social responsibility.

Rassini's culture requires all its collaborators to be linked to the company and to carry out their duties according to unquestionable ethics, and a high level of professionalism and integrity.

We have a responsibility towards society; therefore, we reiterate our commitment with the initiatives of the Ten Principles of the United Nations Global Compact in respect to Human Rights, Labor Standards, Environment and Anticorruption, set forth in our Code of Ethics and Conduct.

We live at all times, our corporate values.

Eugenio Madero Pinson Chief Executive Officer





# **VALUES**



# **Service attitude**

Provide both our internal and external customers with an enthusiastic and a positive "Can Do Attitude", combined with effective and profitable solutions in the least possible time, with the highest quality standards and competitive prices.



# **Discipline**

Fulfill on time and effectively my goals and objectives.

# **Commitment**

Always go the extra mile.



# **Teamwork**

Add my talent and effort to my team's in order to achieve our objectives.

# **Trust**

Be consistent in what I say and do at Rassini.



# Quality

Remember that the quality of the company is a reflection of my personal quality.







# **POLICIES**



## 1. STAFF RELATIONS

Rassini recognizes in its collaborators a competitive advantage and it promotes the appropriate environment for their comprehensive development. Those of us who are part of this company must contribute to the achievement of its vision and mission through a behavior which consistently reflects the values and directives that we share.

# 1.1 Recruitment

In Rassini, the staff selection and recruitment process are based on competencies, professional experience, human behavior, and relationship with the organizational values.

This process are carried out subject to the principles of nondiscrimination, gender equality, social inclusion, human rights, and labor rights; it is also adapted to the cultural and legal characteristics of each country where the company is present.

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It is the responsibility of each of Rassini's collaborators to know and understand the values in this CE&C; likewise, it is a collective responsibility to participate in the dissemination and review programs which are periodically established.

Although Rassini's CE&C is designed as broadly as possible, any extraordinary event which is not considered in this document must be dealt with,

in accordance with applicable laws in force in the society where Rassini is operating. Likewise, those practices that Rassini considers to be immediately applied may be included to this CE&C.

NOTE: This document is drawn up on the grounds of the grammar rules of the English language with no gender distinction whatsoever. All genders are included at all times.



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## 1.2 Rassini's Commitments

In a systematic way, Rassini encourages a healthy and productive work environment which channels its employee's potential and creativity while promoting collaboration and teamwork, as well as the prevention of psychosocial factors at work and the promotion of a favorable organizational climate.

In this sense, the company is committed to:



Respect and comply with the laws in force in each country, state, or municipality where Rassini is present.



Respect and promote absolute respect for others' differences and opinions, consequently prohibiting all types of harassment and discrimination.



Keep in close communication with its stakeholders.



Punish any type of bribery or act of corruption inside and outside the company.



Promote the best corporate social responsibility practices in benefit to stakeholders.



Speak out against any sort of illicit business such as: money laundering, human trafficking, piracy, smuggling, terrorism, drug trafficking, organized crime, among others.



Apply the best corporate governance and business ethics practices.



Safeguard its collaborators and the facilities by means of safety and surveillance equipment, devices, systems, and procedures.



Promote transparency and accountability.





Promote a favorable organizational climate with the aim to prevent psychosocial factors risk in the work.



Provide competitive compensations and benefits.



Provide professional development and updating.



Ensure the health and integrity of employees in accordance with the health and safety protocols stablished in force majeure events, in order to keep jobs.



Base promotions, awards and acknowledgments on a human talent development and a planning system.



Protect the environment and its collaborators' occupational health.



Promote proper communication and feedback channels.



Ensure compliance with this CE&C.



# 1.3 Responsibility of Rassini's Staff

Rassini expects its staff to comply with the following issues:





To know the Company's vision, mission and directives and contribute to its achievement by practicing the organizational values.



To comply and to enforce compliance, with health, safety, quality, and productivity protocols and standards.



To comply and enforce this CE&C.



To comply with his or her commitments in a consistent, honest, and responsible manner.



To dedicate their talent and best efforts to the company.



To be co-responsible in respect to his or her own training and development.



To share the knowledge acquired from the different groups with which the person interacts (shareholders, partners, investors, clients, suppliers, and communities) with the company in order to promote collaboration and teamwork.



To project the image of the company inside and outside its facilities.



Take care of company's image and reputation in social networks.



To cause all required guidelines in every certification, distinction, award, standard, model or guideline by which Rassini abides, to be complied with.

# 1.4 Working Conditions

Rassini assures its collaborators optimal work conditions, that they will be treated with dignity, a healthy work environment, favorable organizational climate, and quality of life in the company, with the aim to prevent psychosocial factors risk in the work.

Local laws and International Conventions and Treaties on Human and Labor Rights will be the highest-governing statutes by which all Rassini's Business Units shall abide.

In this regard, the CE&C highlights six key issues to ensure optimal working conditions:



Child Labor Ban



Right to Free Association and recognition of the right to collective bargaining



Forced Labor Ban



Labor Harassment



No Discrimination



Health and Safety







# 2. QUALITY AND CUSTOMER SATISFACTION

For Rassini, more than a requirement from our customers, quality is a fundamental value in all operations and transactions it carries out and in the services it provides.

# 2.1 Description

Our processes and systems are aimed at satisfying all requirements and standards as determined by our in house and outside clients, and complying with the best technological, operational, and administrative practices worldwide.

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# 2.2 Conflict Situations

Conflict situations arise when there is an omission or a failure in:



Resolving in a timely and effective manner our clients' complaints.



Reporting issues in accordance with facts.



Seeking a continuous improvement in processes and in all activities.



Following requirements and standards established by the client or by applicable law.



Providing truthful information about the performance of products, services, or processes.



Testing and inspection requirements.









# 3.1 Description

When carrying out any type of operations in Rassini, we must ensure compliance with any Commerce and Competition Laws. Such operations must be transparent so as not to jeopardize the company's good reputation and financial health.

## 3.2 Conflict Situations

Conflict situations arise when there is an omission or a failure in:



Contractual commitments, in respect to terms, quantity, quality or price, without consent from the counterparty.



Keeping confidential, the information of a client or a supplier.



Maintaining a professional day to day attitude in relations with customers and/or suppliers, when turning a business relationship into a personal one.

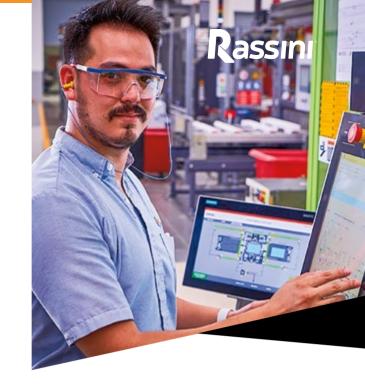


Transporting only duly registered legal merchandise.

# 4. ANTI-CORRUPTION, TRANSPARENCY AND CONFLICT OF INTEREST

## 4.1 Definitions

**Corruption:** From the Latin word corrompere, means "breaking something in two, destroying its integrity". It is a practice consisting in the use of power and means for economic profit or for any other profit in favor of the one who exerts it.



**Types:** Bribery (a promise, offer, concession, request and/or acceptance of an undue benefit for one's own profit or for another person's); embezzlement or graft (a wrongful appropriation or other type of diversion of property); influence peddling and power abuse (a promise, offer, concession, request and/or acceptance of an undue benefit by someone, abusing his or her influence or office); illicit enrichment (a significant increase in the estate of a person in respect to the individual's legitimate income, which cannot be reasonably justified); concealment (or continuous withholding of property knowing it is a product of any of the above offenses).

**Transparency:** Rassini defines transparency as the attachment to the truth and integrity in organizational and in individual actions before its stakeholders.

**Accountability:** It is the process by which relevant Rassini's information is presented in a timely manner for the benefit of its stakeholders.

**Conflict of interest:** It arises when personal or third party interests contradict those of Rassini.

# 4.2 Description

Rassini categorically rejects any act of corruption, of any kind, and is in favor of any initiative seeking to eliminate it completely.

Transparency in our operation and our daily actions makes us stand out before our shareholders, partners, investors, clients, suppliers, collaborators, and the community, extending unbreakable bonds of trust with them.

It is the duty of all Rassini's collaborators to reject any attempt or act implying corruption or lack of transparency and to report it immediately through the communication channels established by this CE&C.

The company is governed by the best practices of corporate governance in compliance with applicable standards and guidelines, all of which assures complete certainty, transparency and accountability, in accordance with our corporate values and philosophy, as reflected in our annual reports.



Likewise, Rassini is committed to preventing acts by terrorists, drug trafficking and/or organized crime in its facilities and its products and/or merchandise transportation means, for the benefit of the company's, clients' and suppliers' security, as well as for border security of the countries where Rassini is present.

All of Rassini's collaborators are required to act honestly and ethically, always seeking the protection and advancement of the company's interests. They must avoid situations that imply or could imply conflicts between personal and corporate interests.

# 4.3 Conflict Situations:



Accepting any personal benefit of any kind, offered by clients, suppliers, government, etc. in any of Rassini's transactions or negotiations.



Falsifying information to obtain personal benefits.



Granting or receiving gifts to or from customers, suppliers, competitors, government, etc. to facilitate, expedite or terminate company affairs.



Addressing company issues in situations that violate or compromise its image or reputation.



Requesting or accepting special concessions or gifts among collaborators outside the ones stipulated in agreements, compensations and/or benefit packages, or in regulations, among others.



Omitting to report witnessed corruption acts.

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Blocking, truncating, or failing to reveal sensitive or relevant information for stakeholders.



Participating in any business or activity that could directly or indirectly compete or interfere with Rassini.



Profiting from your position in the company to obtain personal benefits, including for members of your family or third parties.





4.4 Shareholders and/or employees with 5. RELATIONSHIP WITH SUPPLIERS relatives in Rassini.

Relatives of the staff and/or shareholders of our company can work in it, as long as they meet the requirements for the position and of applicable policies. Their recruitment is carried out following the Employee Recruitment and Selection Procedure established by the Human Resources Department.

Any inside changes are subject to Rassini's labor practices and policies.

In respect to business practices, a healthy relationship with our suppliers (including governments) has a highly important status as its success ensures ours and vice versa.

We must assure the suppliers' work philosophy is consistent with the company's values and its CE&C.

# 5.1 Description

Suppliers must be selected taking into account the corresponding policies and procedures, under strict standards of competence, professionalism, quality, social responsibility and cost-benefit, in order to establish long-term, win-win relations.

In case a supplier who has family ties with a Rassini collaborator is selected, the decision must be supported according to strict adherence to this CE&C and to the selection and hiring policies of the Business Unit where such supplier will be operate, and the case must also be immediately

reported to the General Management of the corresponding Business Unit.

All Rassini's suppliers shall abide by the CE&C through a written commitment.

# 5.2 Conflict Situations



Accepting lunch invitations from suppliers, unless it is clearly justifiable by work and, if possible, at least two of Rassini's collaborators are present.



Accepting gifts from suppliers or customers.



Accepting invitations from suppliers, except when it is a general event for the supplier's clients.



Providing subordinate or professional services to a supplier.





Requesting or accepting any favors, discounts, or special conditions from Rassini's current and/or potential suppliers for one's own benefit or for the benefit of third parties, except in case of an agreement to be generally applied to all of Rassini's employees.



Requesting donations from suppliers for charitable institutions, except as authorized by the CEO or the director of the respective Business Unit.



# 6. CONFIDENTIAL AND/OR PRIVILEDGED INFORMATION

In Rassini, we consider that gathering and proper use of information are competitive advantages; therefore, handling and managing such information must be carried out in a responsible, safe, and objective manner, abiding by the right of secrecy and confidentiality, according to the principles set forth in applicable laws in force.

The Privacy Notice in terms of the Mexican Federal Law on Protection of Personal Data held by Individuals can be consulted at www.rassini.com.

# 6.1 Description

Confidential information means any fact, document or act not officially published by the company referring to its stakeholders and operations including, without limitation, the following ones:



Information on accounting and financial projections.



Corporate legal information, shareholders, shareholdings, proxies, members of the Board of Directors, Shareholders Meetings resolutions, Meetings of the Board of Directors, Executive Committees, and bylaws.



Stock and financing operations.



Mergers, acquisitions, partnerships, expansion plans and business plans.



Intellectual and industrial property, such as trademarks, patents, models, designs, copyrights, and industrial secrets.



Policies, manuals, proceedings as well as operative and business practices.



Relations, planning and business financial or labor negotiations of any sort.



Research and development of products and markets.



Changes in the organization.



Personal information of suppliers, and customers.



Photographs and videos taken in the facilities.



Personal information of the staff, their beneficiaries and/or potential staff, such as, curriculum vitae, personal data, psychometric, medical and socioeconomic studies.



Information systems, technological developments, and proprietary software.



Lists of customers and suppliers, price structures and policies.



Judicial or administrative disputes.

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# **6.2 Conflict Situations**



Sharing, distributing to third parties, duplicating, or manipulating, confidential and/or privileged information for one's own benefit, or the benefit of a competitor or any other third party.



Publishing any information and/ or document of the company in the media and/or social networks outside allowed channels.



Make use of corporate image, such as, logos and trademarks, without company's consent, outside of the permitted and institutional channels of communication, and/or in the social networks for personal purposes.















Shareholders

lers Investors

Partners

Customers

Suppliers

Collaborators



Trade Unions



Governments



Community



Mass Media



Non-profit organizations



# 7. COMMUNICATION

Communication in Rassini seeks to contribute to the achievement of an optimal integration among its collaborators, the company and its environment through effective channels and systems.

# 7.1 Description

Seeking to communicate our ideas and concerns in a timely, responsible, clear, and honest way, as well as, to obtain useful feedback to preserve and improve the company's internal and external image, Rassini maintains communication channels through instances, departments and spokespersons, with the public that surrounds it:

Rassini's communication to its stakeholders and among collaborators must be respectful, effective, truthful, timely, objective, simple and well-intentioned, as established in the applicable policies. Likewise, local language grammar and orthographic rules and Rassini's Corporate Identity Manual must be followed.

Rassini, as a company, is committed to disseminate among its collaborators, the business strategy and objectives, its annual directives, operational results, and its organizational philosophy. Likewise, Rassini's collaborators are committed to analyze, share, and provide feedback to the company about communications received, and to work using persistent efforts to achieve the objectives.



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# 7.2 Accountability

Rassini seeks to establish close communication with its stakeholders, therefore it is bound to share and disseminate relevant information, regardless of whether they are positive or negative ones, through authorized communication channels, striving to have total transparency and openness.

Timely information and communication are a key element in the transparency process that this CE&C establishes.

Some communication instruments that work as accountability tools are:







Regular Financial Reports submitted periodically



Shareholders' Meetings Reports



Social reports



Press releases and newsletters



Conferences







Communication Meetings in Business Units

# 7.3 Conflict Situations



Representing oneself as representative or spokesperson of Rassini without proper authorization.



Making use of Rassini's internal and external media and communication channels for personal purposes or for purposes other than business activities.

Using logos and trademarks of

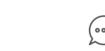
manuals.

the company without adherence to the guidelines of the identity



process driven.

Using inappropriate verbal and/or written language.



Establishing communication without abiding by the applicable policies.



Making publications addressed to the staff, without advise from the Corporate Communication area and/or the officer in charge of Communications in the corresponding Business Unit.



Failing to communicate or to share company's relevant information, printed or digital, with collaborators or departments.



Taking any photographs in the Production, Engineering and/or Design areas, in any format and/or equipment, without authorization from the Director of the corresponding Business Unit.



Stopping the issuance of communication instruments of the company.





## 8. MANAGEMENT OF THE CODE OF ETHICS AND CONDUCT

In order to encourage living our values and to structure a means to solve the ethical dilemmas, this section establishes a mechanism to manage Rassini's CE&C.

Any suggestion, doubt and/or clarification regarding the contents of this document shall be addressed by the Corporate Human Resources Management and/or by the Legal Department.





# 8.1 Procedure for Queries, Suggestions or Complaints against Violations to the CE&C

Rassini's CE&C is applicable to the company, and it is our responsibility to comply with it and to enforce it. To this purpose, a platform called Integrity has been created, where multiple communication channels have been established, which may be used by collaborators to evidence inappropriate behavior in the company.

It is not always easy to define and judge if a situation violates the law, ethics, or the provisions of this document; therefore, any doubts about the legal and/or ethical nature of a situation should be immediately reported through the Integrity platform.

Rassini encourages its collaborators and stakeholders to report immediately any evidence they have about violations to this CE&C.

When issuing a complaint, it is necessary to have all the information on the case by answering the questions: who, when, where, how; as well as the material evidence in case of having it. The channels available for complaints are:



Web Assistant or chat: www.integrity-rassini.com



Email: etica@integrity-rassini.com



Telephone: 800-002-INTEGRITY (468347)



Mobile App: EthicsGlobal Available at App Store and Google Play Store

An external specialist will contact you to provide assessment and/or support, he or she will ask a series of relevant questions in order to obtain appropriate information on the case, which in all cases will be confidential.

This external specialist provides alternatives to collect evidence should the complainant not have any evidence.

Upon filling the complaint, a follow-up number will be provided. By using the number, one can dial the telephone number at any time, or enter the website in the complaint follow-up field, to:



Know the status of the investigation



Provide additional information



Repeated complaints



Attach files and evidence.

Rassini's collaborators are committed to cooperate in the internal investigations on the subject matter. Likewise, Rassini is committed to having internal investigators trained and updated for the management and follow-up of the filed complaints.

Rassini will guarantee the confidentiality and there shall not be any type of retaliation, threat, or intimidation due to reports sent to the Ethics and Conduct Committee through the channels provided by Integrity platform.

# 8.2 System of Consequences

Living our values intensely benefits us personally and those around us; Rassini encourages it, and it publicly acknowledges exceptional cases.

When a person incurs in a breach to the CE&C and/or to the Internal Labor Regulations or to any applicable laws in force, the penalty will range from a warning to dismissal or the corresponding legal actions, depending on the seriousness of the fault.

In Rassini, the immediate superior must be an example in the practice and endorsement of the values promoted by this CE&C; he or she must recognize employees when they practice these values and impose penalties promptly in case the staff under his/her supervision has incurred in any defaulting behavior. Any omission by Rassini's collaborators in reporting a violation to the CE&C constitutes by itself, a violation by omission or complicity.

## 8.3 Administrative Structure of the CE&C

The administration of the CE&C is in charge of the following persons or entities:







Human Resource Areas of the corresponding Business Unit



Rassini's Ethics and Conduct Committee

Rassini's Ethics and Conduct Committee shall be considered an "Ombudsman" institution, that is to say, it will act as a representative and mediator of the collaborators' interests. This committee will provide certainty to the procedure in processing complaints for violations to this CE&C.





The Ethics and Conduct Committee is responsible to ensure that this CE&C is duly disseminated and applied, this means:



Promoting the values and behavior set forth in this document.



Acting as an advisory body.



Channeling cases to the appropriate instance



Approving corrective measures to guarantee consistency.



Generating statistics and reports.



Reviewing requests for clarification from the staff.



Reviewing investigations.

In addition to the aforesaid tasks, Rassini's Ethics and Conduct Committee, has also the following duties:



To update and amend the CE&C.



To investigate and document cases selectively.



To promote consistency at worldwide level, in respect to the interpretation and application of this CE&C.

To adequately manage its duties, the Committee is constituted with five individuals of Rassini, from different areas, who stand out for their exemplary career, are highly recognized and honorable, have also a comprehensive business vision and are fully committed to their duties.

The members of Rassini's Ethics and Conduct Committee are appointed by the Chairman and/ or the company's CEO, who will chair it.

The Committee is governed by the policies of this code.



# APPROVAL MEMBERS OF THE ETHICS AND CONDUCT COMMITTEE



Man Pablo Rosas Pérez
CHIEF LEGAL OFFICER

Mario Pérez Orozco
STRATEGIC PLANNING DIRECTOR

Víctor Silva Escárcega
AUDIT DIRECTOR

Enrique Guillén Smer
HUMAN RESOURCES DIRECTOR

# **STATEMENT**

# Acknowledgement Letter ACKNOWLEDGEMENT OF THE CODE OF ETHICS AND CONDUCT

Name:	Date:
Place:	
I have read and I understand the use and applicate I can consult in Integrity's web page (www.integ Human Resources department.	•

I agree to comply and to enforce Rassini's Code of Ethics and Conduct.

I commit myself to participate in the communication events of this Code of Ethics and Conduct as well as to consult and disseminate it with my collaborators.

I shall notify, only with the appropriate evidence, any doubt, suggestion, model case or complaint in respect to this Code.

I shall never retaliate, threaten, or intimidate anyone who, in compliance with his or her responsibility, reports any violation to this Code of Ethics and Conduct and/or to any other of Rassini's policies.

I accept	



# **APPENDIX**

# **Antitrust and Competition Laws: Guidelines**

The fundamental objectives of the Antitrust and Competition Laws are to promote free and fair competition. RASSINI's policy is to participate in fair competition in a free market, and to comply with all Antitrust and Competition Laws enforceable in the countries in which we do business.

This guide has been developed by the Legal Department to help the company staff, its branch companies, and subsidiaries, to comply with the Antitrust and Competition Laws. Its purpose is to familiarize the staff of the company with the general enforceable principles of the Antitrust and Competition Laws and to help them to recognize issues over which you should request assessment from the Legal Department.

It is essential for all the staff to read this guide and comply with its standards. Each employee must seek advise from the Legal Department as soon as possible and before taking any action on behalf of the company.

The Antitrust and Competition Laws generally prohibit any agreement or letter of understanding either verbal or written, implicit or explicit, between competitors to incur in behaviors that restrict competition. The staff shall not discuss or agree with the company's competitors about:

- The allocation or distribution of markets, customers, suppliers, or territories. The fixation or coordination of prices, costs, material aspects or contract conditions.
- The amount or price of the goods to be produced or the services to be provided.
- The decision to submit offers or price quotes to potential customers.
- To boycott or somehow refuse to negotiate with competitors, customers, or suppliers.
- To exclude competitors or customers from the market.
- The benefits or profit margins or marketing strategies of the company or of its competitors.

Potential concerns regarding antitrust regulations may arise during the conversations with competitors or customers, particularly at trade associations meetings or industry events. If a competitor or client raises any or all of the above issues, the employee must immediately withdraw and contact the Legal Department to report the conversation.

Certain practices carried out by a dominant company in a market may create problems considered in the Competition Laws in certain circumstances. Contemplation of any such practices shall be reviewed and previously approved by an appropriate Legal Department attorney. Such practices include:

- Exclusivity agreements.
- The limitation to production of goods or services, markets, or technological development to the detriment of consumers.
- Application of different conditions (for instance, discounts or price reductions); to equivalent transactions with other customers, placing one or more customers at a competitive disadvantage.
- Making a package of products or services that customers require, to force them to acquire them, in order to obtain more favorable prices, even if the goods or services are not related.
- The sale of a product or the provision of a service subject to the condition that the customer also buys another unrelated product or service.
- Setting prices for products or services below costs.

Antitrust and Competition Laws can be very complex. They vary from one jurisdiction to another, and from one country to another. They often carry severe punishments, including prison sentences and significant fines for the individuals involved. If you are responsible for sales and marketing, or purchasing, have contact with competitors or you are involved in company mergers, sales, or acquisitions, you must be familiar with the Antitrust and Competition Laws to apply them in your work and to submit any possible issues to the Legal Department.

# **Rassini's Code of Ethics and Conduct**

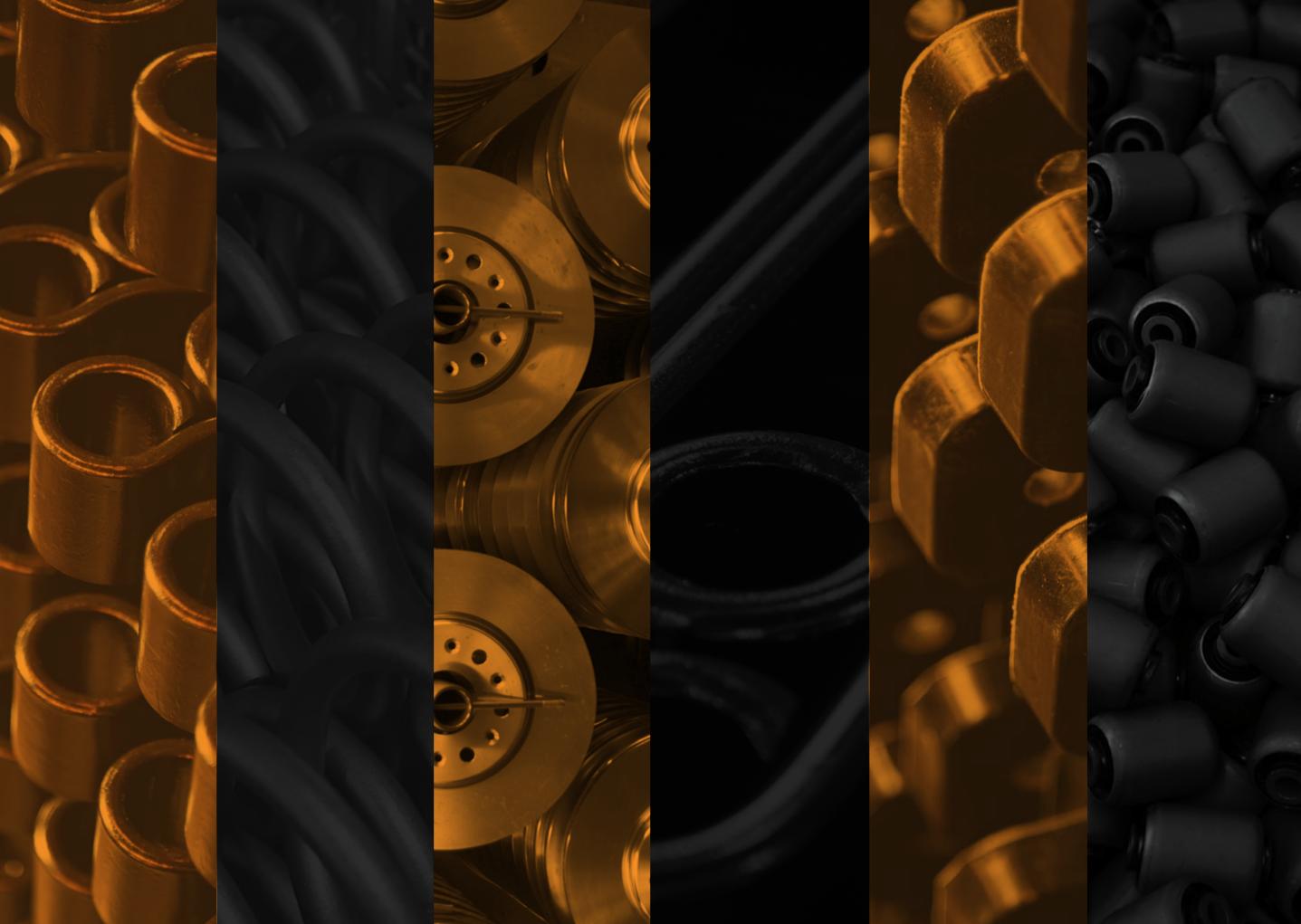
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Mexico City.

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# Rassini

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